

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 10th day of December 2019
C.G.No:82/2019-20/ Vijayawada Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. D. Subba Rao
Sri. A. Ramdas
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Technical)
Member (Finance)
Independent Member

Between

Sri G. Sudhakar,
D.No:11-480/3, Bollavari,
Peddapulipaka Road,
Penamaluru ,
Krishna-Dist

Complainant

AND

1.Assistant Executive Engineer/O/Yenamalakuduru
2.Deputy Executive Enigneer/O/Kanuru
3..Executive Engineer/O/Gundadala

Respondents

ORDER

1. Complainant presented a complaint before the Forum regarding delay in releasing of new service connection under domestic category.
2. Respondent No.3 filed his written submission elucidating that initially the complainant applied for 4 no's 3 phase domestic services for a connected load of 5 kilowatt at Mee-seva. The estimate of the complainant was returned since the complainant had not submitted his house plan. Also complainant aggrieved to pay the estimate charges for three phase services. Again the complainant applied for three single phase domestic services at Mee -Seva centre for a load of 3 kilowatt each on 26.05.2019 and the same were released on 31.5.2019. Complainant was also informed over phone by the Respondent No.3 to apply at Division Office, Gunadala for refund of amount earlier paid by him for 4 No's services.

DESPATCHED

DATE

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